

# Membership Service

Health & Safety support for your business





At HCS Safety we're committed to reducing workplace accidents and improving health and safety practice.

Our Membership Service provides access to qualified and experienced advisors, who will help your company achieve legal compliance and give you the peace of mind that comes from knowing you have our support.

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# Meet SafetyNet, your online health and safety Assistant.

Designed with our members in mind, SafetyNet is an online portal that lets you record, track and review your health and safety activities.

The easy-to-use system can be accessed anywhere, at any time; providing a simple way to manage your health and safety compliance.

From your company's own SafetyNet dashboard, you can:

- Access your company's Safety Policy
- See and comment on your Annual Safety Review
- Keep records of your latest Safety Inspections
- Download supporting Health & Safety documentation

## Logging in to SafetyNet also gives you access to:

## YOUR TRAINING RECORDS

Any courses you take with HCS Safety are logged in your Training Record. You can access future and past bookings, and see who in your company has attended training.

## **YOUR PROGRESS**

Your Annual Safety Review will generate a to-do list of actions, some of which may be essential to achieve legal compliance. These actions can be signed off as completed by your chosen users so you can track your progress in real time.

### YOUR SAFETY INSPECTIONS

Your safety inspections are stored here. All reports are uploaded as soon as the inspection is complete so you can log in straightaway and see how your worksite scored.

### **CLOSING OUT ACTIONS**

Any actions following your inspection are accessible here. You can see all the actions your managers have completed, without generating any extra documents or email traffic.

#### THE LIBRARY

The Library contains a bank of useful resources you can download for free, such as:

- Forms to populate your safety management system
- Risk and COSHH assessments
- Guidance documents from the HSE
- PowerPoint presentations of Membership Client Seminars
- Posters and infographics to display in your workplace

#### **YOUR USERS**

Adding a new user to SafetyNet is easy. You can create a unique login for everyone in your organisation and control the individual features each user has access to.

## **COMMUNICATION RECORDS**

When you call us for advice we record it on SafetyNet. This allows you to see all communication between your staff and us, including a record of what was said.



We understand how challenging it is to organise health and safety, but we also know how much easier life can be with a reliable system. Our Membership Service gives you the tools you need to stay on top of health and safety management.



## THE MANAGEMENT SYSTEM

Our Safety Management System combines everything you need to manage your company's health and safety responsibilities. The simple but auditable system is based on HSE's guidance, with advice and resources you can download for free.

Our comprehensive system includes:

- Access to competent advice
- Health & Safety Policy
- Competence and consultation
- Working safely guidelines
- Monitoring and recording tools
- Auditing and reviewing techniques

All of our blank forms are coded to align with your Safety Management System.





## THE ANNUAL SAFETY REVIEW

Your Safety Advisor will audit your Management System annually to check everything is in place. They'll spend time getting to know your business, ensuring you have all the tools you need to comply with the law and achieve best practice.

Following your review, your advisor will list any actions needed to achieve your goals, in order of priority. He or she will suggest timescales for these actions and call you regularly to check your progress.



## YOUR COMPANY HEALTH & SAFETY POLICY

By law, you must have a written Health & Safety Policy and share this with your workforce.

We will work with you to create this document, using language that everyone in your workforce understands. It will be concise, relevant and tailored to your business.

Your Health & Safety Policy is an important part of your Safety Management System. It states the management's commitment to safety within the company and explains who is responsible for each action.

We will review the policy annually, updating any organisational changes and/or legal and best practice advice where necessary.



## THE LIBRARY

Having the right documentation is a key part of complying with health and safety. Through our resource library, we remove the burden of writing documents from scratch, saving you time and money.

SafetyNet's free online library contains many resources you can use:

- Forms to populate your Safety Management System
- Risk and COSHH assessments that you can download and amend
- Guidance documents from the HSE and other sources
- PowerPoint presentations of Membership Client Seminars
- Posters and infographics to display in your workplace

# HOW SAFETYNET HELPS TO IMPROVE ORGANISATION

- View your to-do list and check on progress
- Track actions in real-time
- Download free form templates with just a click
- See your Annual Review scores and monitor your Safety Management progress
- Review your business's Health & Safety Policy
- Keep a record of your most recent Annual Safety Audit





Knowing you have a team of dedicated health and safety experts at your disposal is a great feeling.

At HCS Safety, all our advisors hold qualifications and experience that set them apart. Whether you lack internal health and safety resource or you just want the reassurance of independent insight, we're here to help.



## **OUR ON-CALL DUTY ADVISOR**

Whenever you have a health and safety query simply call us and we'll find the answer. We offer fast, clear and legally accurate advice, leveraging the HSE expertise of our team.

Our Duty Advisor rota ensures someone is always available to take your call. If we can, we'll answer your query right away. Otherwise, we'll research until we find a solution.

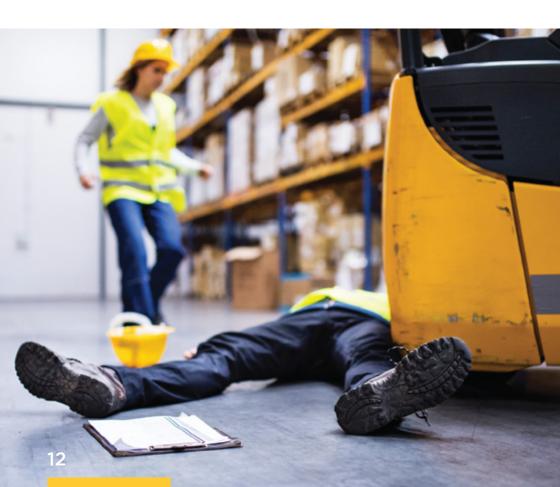




## ACCIDENT INVESTIGATIONS

A serious accident can be a traumatic time in any company. You may have to engage the emergency services, the Health & Safety Executive and insurance companies, as well as liaise with the injured party and their relatives.

It's vital to establish why the accident occurred and what can prevent similar events in the future. An investigation will help to identify these factors and give clear guidance on next steps.





No matter how difficult the situation, we are here. If one of your employees is injured in an incident reportable to the HSE under RIDDOR (The Reporting of Injuries, Diseases and Dangerous Occurrences Regulations) we will conduct an investigation, providing a thorough report that specifies causation and recommendations.

We offer preferential rates for investigating non RIDDOR incidents or near misses, as well as for attending meetings with the HSE or other stakeholders.

## **HOW SAFETYNET SUPPORTS YOU**

When you call us for advice we record it on SafetyNet. This can prove helpful if you need to share that advice with anyone, or simply remind yourself of what was said.

If we undertake an incident investigation, we can upload the final report to SafetyNet and your chosen users can view it at any time. These features are especially beneficial when you need a clear record of the advice you were given.





Health and safety is always changing and being up-to-date with the latest legal requirements, innovation and best practice is essential.

We're here to make this a reality.



## YOUR MONTHLY NEWSLETTER

We gather information from a wide range of official and trusted industry sources, sharing what we see and hear with our members. This includes:

- Any industry studies or white papers that will make future news
- Statistics on accident and incident data findings
- The outcomes of recent court cases, including sentencing
- Information on the HSE's strategies
- Any planned "swoops" on specific industries (and what they will be looking for)

The newsletter is also an opportunity for us to share good news with our clients as well as forthcoming events here at HCS Safety, including seminars and workshops.



## SEMINARS AND WORKSHOPS

We hold around 12 seminars a year and HCS Safety members are free to attend as many as they like. Seminars usually last for an hour or two, enabling attendance while causing minimal disruption to business.

Each seminar focuses on an area of importance to our clients and attendance can be certificated for CPD purposes. Past sessions include:

- Driving at Work
- How to Write a Risk Assessment
- Worker Engagement
- Need to know; Negligence, the Legal Lowdown
- Need to know: Noise and Vibration

In addition, we often welcome guest speakers whose expertise lies in areas of business policy and law, such as tax, occupational health, HR and employment law.





The Annual Safety Forum is a fantastic networking opportunity; a chance to meet and trade experiences with fellow HCS Safety members at a well-attended gala event.

Together with a breakfast reception, the forum provides a platform to explore industry developments. We update our members on strategies, our safety insights from the year nd plans for the future.

It's also the perfect showcase for our annual Safety Awards, honouring those members who have achieved the highest standards of health and safety.



## **TRAINING**

HCS Safety offers one of the most comprehensive health and safety programmes in the South. Endorsed by leading safety regulators, including NEBOSH, IOSH, CITB, NUCO, UKATA, and PASMA, our engaging approach encourages best practice behaviour.

Membership Service clients benefit from a 15% discount on ALL training booked direct with us. Your discount will be automatically applied when you book using SafetyNet.

## **WORKPLACE INSPECTIONS**

We conduct on-site inspections at a variety of commercial premises, from offices, building sites, workshops and warehouses to factories and schools. Visits usually take half a day, but we also offer whole day or snapshot options.

Each inspection assesses workplace hazards and provides the user with a clear report featuring recommendations. Membership Service clients benefit from discounted rates for all workplace inspections.

## **CONSULTANCY SERVICES**

As part of our scope of Health and Safety services, HCS Safety's team is available for flexible, by the hour or by the day, consultancy.

You can call on our experts for anything HSE-related, from company audits or fire risk assessments to developing safe systems of working and assistance with tendering.

We offer discounted rates on all consultancy services for Membership Service clients.



Knowing you have the back-up of the South's best health and safety talent is a good feeling. Our team of consultants hold the qualifications and experience that most safety departments can only dream of.



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